

General Terms and Conditions for Hypnosis Sessions

01.01.19



Performance

The client personally commissions Bernhard Tewes to conduct a hypnosis session of a maximum of 1.5 hours at a fixed price of 500,- € per session. For smoking cessation with a total duration of between a maximum of 2 hours, the fee is 800,- €, unless otherwise agreed. The session time subject to a fee begins at the agreed time, unless expressly agreed otherwise. An extension of the session time due to the client's lateness or a refund of the unused session time is not possible. The session time includes pre- and post-talk.

Payment terms

Unless otherwise expressly agreed, the fee is to be paid at the end of the session in cash or by card (Maestro, Vpay, Visa, MasterCard). In individual cases, only payment in advance is valid as confirmation of the appointment.

Cancellation of appointment

If the client is unable to keep a previously agreed appointment and does not cancel this appointment in good time at least 48 hours in advance, the therapist may charge the fee for the session agreed on that day, even if this session is made up later. This applies equally if the client is 30 minutes or more late, as a full session is no longer possible in this case. To cancel an appointment it is sufficient to

timely notification by telephone (030-91701944) or a timely email to info@kiez-hypnose.de. I will not charge a cancellation fee if, contrary to expectations, I can make the time reserved for you available to someone else in the remaining time. There are no legal claims, e.g. for free lessons in the case of a cancellation at short notice by the therapist.

If the therapist cancels a previously arranged appointment, an alternative appointment can be arranged without any costs for the client.

Location

If no other location is agreed, the sessions take place in the hypnotherapist's practice, Petersburger Platz 3, 10249 Berlin.

Documentation

Every session that takes place in the practice at Petersburger Platz 3 is documented on video without audio recording, if necessary, to counter allegations of sexual harassment during the session. All recordings, as well as records of sessions, remain in the therapist's archives and are kept strictly confidential, i.e. never passed on to third parties. It is not possible to waive the recording. The hypnotist accepts no liability in the event of technical malfunction of the recording.